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PATENT DOCKET NO. 69172.000008 (FLD0002)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the U.S. Application of

Confirmation No.: 7547

Charles Bernasconi, et al.

Group Art Unit: 3626

U.S. Serial No.: 09/641,866

Examiner: BLECK, Carolyn M.

Filed: August 18, 2000

For: INTERNET-BASED DISPATCHING SYSTEM

U.S. Patent and Trademark Office Customer Window, <u>AF</u> Randolph Building 401 Dulany Street Alexandria, VA 22314

RESPONSE TO FINAL OFFICE ACTION

Sir:

In response to the Final Office Action mailed December 20, 2006 ("the Office Action"), the period for response having been extended one month, the undersigned representative respectfully requests reconsideration of the application in light of the following amendments and remarks:

Amendments to the Claims are reflected in the Listing of Claims which begins on page 2 of this paper.

Remarks begin on page 5 of this paper.